


 National Addiction Workforce Development

Midland Region Addiction Workshop
“Working together in the new world”

Addiction Consumer Perspective

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 Braeside Motel, Barnard Road Rotorua
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 National Addiction Workforce Development

Who are we?

- 2004: Established when the Ministry of Health contracted the National Addiction Centre (University of Otago).
- 2008: Moved to Wellington, now hosted by Te Rau Matatini (National Māori Health Workforce Development Centre), which provides shared services and governance.
- Overseen by an Advisory Group, made up of addiction stakeholders, which informs and supports Matua Raki to achieve its work programme.
- The name Matua Raki describes the “passion and commitment” of the addiction treatment sector and its drive for excellence.


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Workforce development

- Multidisciplinary approach.
- Targets addiction workforce, and other workforces who offer related services (i.e. Justice, Corrections, CYF).
- Enhances capability and capacity.
- Aimed at individuals, organisations and structures.


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Projects

Include:

- **Methamphetamine**
Developing initiatives as part of the Government’s Action Plan.
- **Primary Care**
AOD resources and training packages developed for primary health service staff.
- **Forecasting**
Developing a forecasting tool to accurately predict numbers of workforce needed into the future.
- **Co-existing problems (CEP)**
Initiatives aimed at improving services for people with both addiction and mental health problems.
- **Recruitment**
Aimed at gaining more qualified and skilled staff, particularly to address the ageing workforce and reflect the ethnic composition of people presenting to services.


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Consumer Projects:

- Consumer Leadership Group
- Consumer and Peer roles
- Consumer regional forums
- Consumer newsletter


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Strategic alignment:

- **STANDARD 2.5 - Consumer Participation:**
“Consumers are involved in the planning, implementation, and evaluation at all levels of the service to ensure services are responsive to the needs of individuals”.
(Health and disabilities services (core) standards: NZS 8134.1.22008, Wellington: Standards New Zealand).
- **Leading Challenge: Workforce and Culture for Recovery**
4.6 Support the development of a service user workforce
(Minister of Health, 2006. Te Kōkiri: The Mental Health and Addiction Action Plan 2006–2015. Wellington: Ministry of Health).

WORKSHOP QUESTIONS

Consumer and Peer Roles:

- **Consumer Advisor**
- **Consumer Advocate**
- **Peer Support**

Consumer Advisor:

- What is a Consumer Advisor?
- Where are they located within the organisation?
- What are the key tasks?
- Who do they have functional relationships with in the organisation?

Consumer Advocate:

- What is a Consumer Advocate?
- Where are they located?
- What are the key tasks?
- Who do they have functional relationships??

Peer Support:

- What is Peer Support?
- Where are they located?
- What are the key tasks?
- Who do they have functional relationships with in the organisation?

Consumer Advisor:

- **Systems focussed:**
Policies and procedures
- **Located at management level**
External or internal to addiction treatment service
- **Developing a range of mechanisms to gain feedback**

Consumer Advocate:

- **Individual advocacy:**
Solution-focussed approach by educating and empowering consumers to resolve issues
- **Support:**
Assisting the consumer throughout process
- **Located:**
External to addiction treatment services

Peer Support:

- **Support consumers with their JOURNEY**
 - Hope
 - Choice
 - Empowerment
 - Recovery environment
 - Spirituality, meaning and purpose
- **Develop and maintain relationships:**
 - with consumers, whānau and natural supports
- At an individual and/or group level
- **Located:**
 - External or internal to addiction treatment service

For more information:

Visit the Matua Raki website:

www.matuaraki.org.nz