

Midland PRIMHD Technical Support Coordinator, 1st Quarter Report (July-Sept 2011)

Overview

The Midland PRIMHD Project ended in the last quarter with only a small number of providers still to reach data submission. An evaluation of the implementation of the project was completed and the report has now been released. At the end of this quarter there are only 2 providers using the web-based PRIMHD Online system left to submit data. Approximately 11 NGOs who are opting for a vendor/patient management system are yet to be fully compliant.

In the second week of July the new role of Midland PRIMHD Decision Support Coordinator commenced with the focus moving away from strictly compliance issues. The way forward is the management of the Stage 3-5 Non-Government Organisation (NGO) data, including data quality and analysis. The role also has the capacity to provide support to the Midland regional projects.

Ongoing training for NGO staff who have a high turnover, and updating Mapping Documents are the most common need at present. We are now focusing on the accuracy and quality of data being submitted and have been working with the Ministry of Health to obtain reports that enable us to work through errors and provide better feedback to both providers and Planning and Funding Portfolio Managers.

Service Development

- Evaluation of the PRIMHD workshops co-facilitated with Te Pou in Lakes, BOP, Tairāwhiti and Waikato
- PRIMHD Implementation Evaluation Report completed
- PRIMHD Training provided to 11 NGOs – Tuhoē Hauora; Waitaha Hauoranga; Tauranga Community Housing; Te Aroha O Hinemaru; Kardon Trust; Te Runanga O Ngai Tamawhariua; Deo Gratias; Ngati Pikiāo; Tuwharetoa Ki Kawerau and Ngai Te Rangi Iwi, Te Kupenga Trust
- Presented at Tairāwhiti Local Advisory Group (LAG)
- Entered data for three small lakes providers whilst alternative arrangements are made following change to Lakes cluster arrangement
- Supported at presentation to lakes DSAC
- Met with Pretoria Lodge to discuss CID (Client Information Database) and improved interface with PRIMHD
- Attended meet and greet with HealthShare staff in Hamilton
- Met with Waikato DHB Planning and Funding Portfolio Managers and Business Analyst around PRIMHD, my new role and the way forward
- Provide regular updates to Ministry of Health and Planning and Funding Portfolio Managers
- Attended Midland Team meetings to work on HealthShare planning
- Attended launch of new HealthShare entity
- Updated website
- Provided activity reports to providers and Planning and Funding Portfolio Managers

- Attended video conference with Eseta and Ministry of Health to discuss new role and way forward
- Attended Mental health and Addictions Network CSP Meeting with Eseta, Ian Golton and Cathy Taylor
- Presented to Waikato LAG
- Commenced updating Mapping Documents for providers with changes to their contracts
- Met with BOP DHB Planning and Funding Portfolio Managers and Data Analyst around PRIMHD, my new role and the way forward
- Attend celebratory afternoon tea with Lakes provider who achieved excellent PRIMHD results
- Attend dawn opening for Tuhoe Hauora's new AOD facility in Taneatua

Relationships and Partnerships

- Support Marita and Deirdre at Lakes MH&A Adult Continuum Review
- Provided support at two Tairāwhiti High and Complex Needs Workshops
- Project support and Reference Group Member for the Midland Clinical Governance Project
- Provided administrative support to Marita with Lakes MH&A Adult Continuum Review and Lakes LAG
- Attended funeral in Taranaki
- Support at Midland regional forums
- Analysed regional bed night statistics for Nova, Springhill and Salvation Army
- Provided overview on Mental Health Outcomes for Lakes Planning and Funding Portfolio Manager
- Support at presentation to Tairāwhiti Consumer Advisory Group, Ruatoria
- Support at workshop for Ngāti Porou Hauora, Te Puia Springs

2nd Quarter (Oct-Dec 2011) Activities

- Project support for the Midland Clinical Governance Project
- Support at Midland regional forums
- Support Marita and Deirdre at Lakes MH&A Adult Continuum Review
- Continue updating Mapping Documents for providers
- Provide additional training to providers requiring this
- Aim to get final providers live with PRIMHD compliance