

## Midland PRIMHD / Decision Support Coordinator, 1st Quarter Report (July-Sept 2012)

### Overview

The HISO review process has continued to be a focus this quarter with teleconferences of the Working Group and obtaining information and feedback from the sector being a priority

The Wait Time reports remain a concern with a concentrated effort being applied to determine where any concerns about validity of data is addressed. This may take some time to resolve.

Mini conferences were held for each of our Midland Regional Forums and were open to the sector. These were well received and attended. Following each mini conference a meeting for the forum groups involved was held.

### PRIMHD Business As Usual

- Continued to monitor providers for quality and volumes
- Provided PRIMHD Activity Volume Reports for Planners and Funders
- Analysed NGO contacts through monthly Volumes Reports and contact individual NGOs
- Detailed data quality checks for individual providers as needed
- Provided PRIMHD training to NGOs
- Ran PRIMHD NGO Infoview reports
- Provided regular PRIMHD status reports for MoH and Planners and Funders
- Updated PRIMHD Mapping Documents for 12 providers
- Developed and provided NGOs with graphs showing PRIMHD contacts over a 12 month period broken down by teams and showing comparison between teams.

### Service Development

- Member of HISO Working Group and lead for AOD Sub-Group attending teleconferences and providing input into new code development
- Attended individual NGO provider meetings
- Continued working with MoH on rectifying wait times data reports with support of Waikato Planner & Funder and two Stage 2 NGOs
- AOD regional Bed analysis and monitoring
- Research and develop 360 degree performance questions in preparation for surveys
- Produce What's New Newsletter
- Attended Mental Health of Older People & Health of Older People Meeting
- Presented at Consumer Leadership Conference
- Attended Midland Clinical Governance Group meetings
- Attended Midland Portfolio Managers meetings

**Relationships and Partnerships**

- Met with the Mental Health Commission at Lakes DHB
- Attended Te Waireka Roadshow at Lakes DHB
- Attended Midland Mini Conferences
- Supported presentation at Tairāwhiti CPHAC meeting
- Supported presentation at Tairāwhiti Local Advisory Group

**Workforce Development**

- Attended MRN team Meetings

**Planned 2nd Quarter (Oct-Dec 2012) Activities**

- Business as usual with all current PRIMHD analysis, monitoring, support and training activities
- Continue to provide support to Midland Regional Projects
- Continue to participate in HISO Working Group activities
- Complete 360 Degree performance surveys for 3 staff members and evaluate process
- Work toward ensuring remaining 6 NGO PRIMHD providers are entering data.
- Participate in Mental Health Awareness Week activities
- Provide support and assistance to Midland Regional Director