

Midland PRIMHD Technical Support Coordinator, 2nd Quarter Report (Oct -Dec 2011)

Overview

During October to December we made a huge push to get the remaining in-scope NGO providers complaint with PRIMHD reporting. The extra support provided by the Ministry of Health team and the DHB Planning and Funding Portfolio Managers was very much appreciated with the result being that almost all providers were submitting data by the end of December 2011.

Mapping Documents are being updated as needed due to contract and staffing changes. PRIMHD Code training has been rolled out to all providers opting to enter data through PRIMHD Online. Only one provider is yet to be trained on data entry and a date has been set for early January for this to occur.

Service Development

- Evaluation of the PRIMHD workshops co-facilitated with Te Pou in Lakes, BOP, Tairāwhiti and Waikato
- Attended Portfolio Managers Meeting for Mental Health & Addiction DAP Planning
- Analysed and monitored regional bed statistics
- Entered data for providers during transition phases
- Provided PRIMHD code and data entry to various providers
- Provided NGOs and Planning and Funding Portfolio Managers with regular PRIMHD volume reports and support to improve quality of data
- Supported NGOs with their data error corrections
- Updated Mapping Documents
- Provided feedback on MoH and MHC draft documents
- Attended National NGO Information User Group Meeting organised by Platform
- Provided detailed analysis of PRIMHD data and Performance Monitoring Return (PMR) reporting for an NGO Manager and P&F Portfolio Manager in one region
- Attended HealthShare Regional Leadership Meeting for Eseta
- Attended HealthShare Christmas Function

Relationships and Partnerships

- Attended Whakatau at Te Waiariki Pūrea Trust
- Attended Werry Centre's Moving Forward Workshop
- Attended and provided support at Midland Regional Forums
- Helped at Lakes DHB Review
- Attended decommissioning of Edward Guy Wing, Lakes DHB
- Worked with MOH and Wild Bamboo to progress the data submission for a BOP cluster
- Attended farewell in Taranaki
- Attended Christmas breakfast at MH Corporate Services and shared lunch at Mental Health Services

Workforce Development

- Attended Werry Centre's Moving Forward Workshop
- Attended Speed Reading Course

Planned 3rd Quarter (Jan-March 2012) Activities

- Monitor providers who started submitting data in December for quality and volumes
- Provide support to Midland Regional Projects
- Ensure last provider for PRIMHD Online is compliant by February 2012
- Follow up with remaining providers using vendors to ensure they are compliant by mid January
- Provide support and training to NGO with Performance Monitoring Return submission to ensure consistency and accuracy in Midland Region
- Teleconference with NGO Manager and P&F Portfolio Manger as follow up for their detailed PMR and PRIMHD analysis
- Attend National NGO Information User Group Meeting organised by Platform
- Visit NDSA in January for training on how they are utilising Business Objects to provide enhanced reports
- Provide support and assistance to Midland Regional Director