

## Midland PRIMHD / Decision Support Coordinator, 2nd Quarter Report (Oct-Dec 2013)

### Overview

PRIMHD reporting is now well imbedded in most NGO's now and it is business as usual for them. There has been some delays in data entry as providers change between vendors or from PRIMHD Online to a vendor/patient management system. This not always a simple process and has led to significant data absence for many months. The HISO code changes will be a large piece of work re-training providers on the use of these and remapping will be needed for most of Midland NGOs to accommodate the new and closing code sets. We are currently waiting on the MoH to complete the template they would like to use. MoH is also working on a matrix of PRIMHD activity codes matched to PUC's.

Wait time data is a lot cleaner than it was previously however still some work needed on this and Waikato will always look disproportionate due to the way their CAMHS cluster system operates and the inflexibility of the wait time protocols put in place in the MoH platform.

### PRIMHD Business As Usual

- Monitoring of provider reports for data quality and volumes has decreased due to work schedule
- PRIMHD Activity Volume Reports and Wait Time Reports prepared for Planners and Funders and now asked to contact individual NGOs identified as having significant data issues
- Detailed data quality checks for individual providers as needed
- Provided PRIMHD training to NGOs
- Ran PRIMHD NGO Infoview reports
- Provided regular PRIMHD status reports for MoH and Planners and Funders
- Updated PRIMHD Mapping Documents for providers as required
- Assist NGOs with correcting data errors

### Service Development

- Invited to be a member of the MoH PRIMHD Working Group with work plan to be determined in January 2015.
- Wait Time pilot extended across Midland
- AOD regional Bed analysis and monitoring with all providers now asked to show additional information such as diagnosis and reasons for discharge
- Produce What's New Newsletter
- Attended Midland Clinical Governance Group meetings
- Attended Midland Portfolio Managers meetings
- Attended Midland Regional Leadership Network meetings
- Attended Midland Infant & Perinatal Workshop in Hamilton
- Participated in the Midland Consumer Competency Framework and the Midland Whanau Competency Framework

- Provided support at the Midland Family Whanau 2 day Summit
- Provided support at the Midland Youth 2 day Summit
- Provided support at the Midland Consumer 2 day Summit

#### **Relationships and Partnerships**

- Assisted Midland Regional Dementia Behavioral Support and Advisory Service Coordinator with electronic survey development.
- Provided input into Lakes DHB Seclusion and Restraint Minimization project
- Support to Tairawhiti NGO and attendance at their AGM
- Member of Lakes DHB Shared Governance Group

#### **Workforce Development**

- Attended MRN team Meetings
- Provided Supervision to two external staff members

#### **Planned 3rd Quarter (Jan-March 2014) Activities**

- Business as usual with all current PRIMHD analysis, monitoring, support and training activities
- Continue to provide support to Midland Regional Projects
- Continue to participate PRIMHD Working Group meetings and projects
- Roll out training for changes to PRIMHD from HISO review
- Continue to support Lakes DHB Seclusion and Restraint Minimization project
- Attend meetings agreed to
- Provide support and assistance to Midland Regional Director