



Midland district health boards' shared services agency



MENTAL HEALTH & ADDICTION REGIONAL NETWORK

Service Development • Workforce Development • Partnerships & Relationships

Midland PRIMHD Technical Support Coordinator, 3rd Quarter Report (Jan-March 2012)

Overview

In the first three months of this year I have been trying to ensure that the remaining provider using PRIMHD Online and the ones using a vendor, who are yet enter data are well on their way toward this. I had hoped that we would have all Midland NGOs who are in scope, all compliant by now but this is not the case.

Another challenge has been maintaining the momentum of the initial rollout with some providers now needing extra support, training and motivation to continue entering consistently. This has been quite time consuming, involving a number of parties.

My plan is to provide more in depth data quality analysis to individual providers and from a regional perspective to Planning and Funding Portfolio Managers. We have been told that the Ministry of Health is already using PRIMHD data for decision making and therefore we must provide the best data possible to ensure that we are represented realistically.

Service Development

- Prepare draft documentation on my role and responsibilities
- Provide PRIMHD Activity Volume Reports for Planners and Funders, and individual NGOs
- Update Mapping Documents for 9 providers
- Clean up data quality and correct data errors for 19 providers
- Enter backlog data for several NGOs
- Prepare briefing paper on the use of Survey Monkey as an evaluation tool for the Midland Team
- Provide additional training to 10 providers
- Update and maintain AOD regional bed statistics
- Participate in Midland Clinical Governance EOI
- Attended and provided support at Midland MHSOP Swap Shop Day
- Provide feedback on Blueprint II
- Regularly scan MOH, MHC, MH Foundation and Health Quality & Safety Commission New Zealand websites for new information relevant to Midland Forums
- Attend and provide support at all Midland Regional Forums
- Provide support for Midland Regional Projects – CAMHS, Medical Detox, Clinical Governance
- Prepare Tri PPP pares for new projects
- Attend PRIMHD NGO Information User Group Meetings in Wellington
- Support NGOs with IT issues to enter data from our site
- Prepare draft EOI for HTNK and MTGAFW
- Attend and provide support to Midland Clinical Governance Network meetings and workshop
- Midland Regional DHB Overview of Outcomes Report
- Request from Ministry of Health to sit on PRIMHD HISO Review Working Party beginning next month
- Analyse and monitor regional AOD bed usage

Relationships and Partnerships

- Provide feedback on Platform's Peer Support report
- Work with Wild Bamboo
- Met with Lakes Needle Exchange staff member
- Attended farewell for Lakes Clinical Director
- Regular catch-up's with Lakes Consumer Advisors
- Sit on RFP Panel for Tairāwhiti DHB
- Attend and provide support to the Maori Nurses Bi-Annual Conference
- Regular catch-up's with Pou Awhina for Mental Health Services, Arama Pirika

Workforce Development

- Attended additional Infview and Business Objects training at NDSA

Planned 4th Quarter (April-June 2012) Activities

- Continue to monitor providers for quality and volumes
- Analyse regional PRIMHD data and develop meaningful reports for Planning and Funding
- Provide support to Midland Regional Projects
- Follow up with remaining providers using vendors to ensure they are compliant
- Attend National NGO Information User Group Meeting organised by Platform
- Update training packages for all Midland NGO's using PRIMHD Online
- Attend HISO Working Party meetings in Wellington
- Work with new Clinical Director at TDH to improve perception of MH&A Services
- Provide refresher training to providers who have requested this
- Provide PRIMHD Champion training for providers under Nga Mataapuna Oranga
- Update statistics
- Provide support at Le Vaa Seitapu training in Bay of Plenty and Taranaki
- Provide support and assistance to Midland Regional Director