

## Midland PRIMHD Technical Support Coordinator, 4th Quarter Report (Apr-Jun 2011)

### Overview

April through to June was a time to push through those providers who were yet to become compliant. Our contract ceased on the 30<sup>th</sup> of June 2011 and every effort was made to ensure that the majority of providers were submitting data.

Workshops were conducted with Te Pou and offered to Non-Government Organisations (NGO's) in all five DHB areas however were provided in Bay of Plenty, Lakes, Tairāwhiti and Waikato only due to low numbers registering in Taranaki. These half day sessions focused on PRIMHD mental health information, with content on:

- Why is it important to consistency and accurately collect PRIMHD data?
- How can PRIMHD information benefit the organisation?
- How to access and understand PRIMHD reports?
- Privacy and security guidelines

and were individually based on the need of the particular area. In Tairāwhiti the Planning & Funding Portfolio Manager and DHB Information Coordinator attended along with the NGOs. An evaluation report of the workshops is being completed.

Across whole of Midland region now only seven providers utilising PRIMHD Online, all in Bay of Plenty are yet to submit data. The majority of providing opting to use an vendor or patient management system are now compliant or are going through provisional compliance testing.

### Service Development

- Two cluster arrangements were well established in Lakes and in BOP combining both iwi and mainstream providers.
- Updated Mapping Documents as changes were required
- Information utilization workshops held in Waikato, Lakes, BOP and Tairāwhiti
- Monthly reports for Ministry of Health completed
- Attended final PRIMHD Regional Coordinator Meeting, Wellington
- Completed PRIMHD training for all providers in my areas

### Workforce

- Vivienne Martin and Belinda Walker farewelled from the PRIMHD project on the 30<sup>th</sup> June 2011 in Rotorua.
- Attended monthly team meetings with Mary Smith, GM Planning and Funding
- Monthly team one to one meetings continued through out the quarter
- Attended Lakes DHB CISCO Phone System Training

### **Relationships and Partnerships**

- Support for Midland Regional Director at the Tairawhiti provider arm two day strategic planning days
- Project support for the Midland Needs Assessment and Steering Group Member
- Support with documentation for Midland projects
- Attendance at Midland Pacific Advisory Fono held in Rotorua
- Support at Midland regional forums
- Project support for the Midland Clinical Governance Project and Reference Group Member
- Support for Lakes MH&A Adult Continuum Review
- PRIMHD Implementation Evaluation Survey to be conducted and analyzed
- Support at CEP Competency Framework meetings in BOP and Tairawhiti
- Meet with new Planning & Funding Portfolio Manager, Tairawhiti
- Participated in Lakes DHB DSU Analyst Review
- Support at Crisis Respite Meeting Lakes DHB
- Provided additional training to providers requiring this
- Entered backlog of data for Tuhoe Hauora
- Provided feedback on the Midland Primary Health Slat document
- Met with new Planning and Funding Portfolio Manager Tairawhiti
- Assisted with Lakes MH&A Inpatient Unit Art Auction

### **1<sup>st</sup> Quarter (July – September 2011) Activities – Midland PRIMHD Decision Support Coordinator**

- Tairawhiti Local Advisory Committee presentation
- Lakes DSAC presentation
- Midland regional forums
- Clinical Governance Project Reference Group final meeting
- Support for Lakes MH&A Adult Continuum Review
- Meeting with Waikato Planning & Funding team around PRIMHD reporting and update
- Completion of compliance for remaining providers
- PRIMHD Project Implementation Evaluation Report
- PRIMHD NGO Workshop Evaluation Report
- Update Mappings Documents for new and renewed contracts
- Train providers to update Mapping Documents
- Monitor and analyze PRIMHD data submitted
- Midland Project support
- Provide ongoing additional PRIMHD training and support to NGOs

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