

What's New 19/04/12

Health Quality & Safety Commission New Zealand

Partners In Care: Consumers and clinicians co-designing services

Applications are now open for the Lynne Maher workshop

Partners in Care is a six- to eight-month programme with a focus on consumer engagement, using the National Health Service Institute's Experience-Based Design programme.

The Commission is bringing Lynne Maher, Director for Innovation and Design, NHS Institute for Innovation and Improvement, to New Zealand to share her extensive experience in improving consumer participation in health. Lynne will present workshops in Auckland and Wellington on 16th and 17th May followed by ten web-based sessions (a compulsory part of the programme).

The workshop/web-based sessions are available to teams of two people:

- a patient, consumer or consumer representative

- a clinician, health professional or health sector worker (with the support of their organisation).

Spaces are limited to 25 teams of two at each workshop.

The workshop is sponsored by the Health Quality & Safety Commission, and there is no registration fee. Participants will need to fund their own travel and accommodation. Applications are now open.

<http://www.hqsc.govt.nz/assets/Consumer-Engagement/NEMR-images-files-/Lynne-Maher-registration-form-final-11-April-12.doc>

eReferral

The Emergency Department at Waikato Hospital is now receiving electronic referrals from general practices in the Midlands Health Network. The new system means the emergency department knows when a patient is coming and has their medical information readily available. It also works the other way around. GPs are now notified of the patient's arrival, if the patient is admitted, and when they are discharged.

The eReferral system already connects 77 Waikato practices with other departments within Waikato Hospital. The addition of the emergency department will extend the benefits further, increasing efficiency and improving patient safety.

Succeeding Together - Fostering a culture of consumer engagement

Event date: 11th Jun 2012

Location: Alexandra Park, Auckland

The second national disability conference which focuses on exploring the tools for improving consumer engagement.

Highlights of the conference include panel discussions and workshops providing lots of opportunities to learn new skills and have your questions answered. An evening dinner with entertainment is also being held.

<http://www.hqsc.govt.nz/news-and-events/events/event/400/>

Ministry of Health

Guidelines for the Role and Function of District Inspectors

Appointed under the Mental Health (Compulsory Assessment and Treatment) Act 1992

Published online: 23 February 2012

Section 130(a) of the Mental Health (Compulsory Assessment and Treatment) Act 1992 (the Act) states that the Director-General of Health may from time to time issue guidelines for the purposes of the Act.

These guidelines have been prepared to help District Inspectors in the exercise of their powers, duties, and functions pursuant to the Act. As well as exercising the powers, duties and functions outlined in the Act, District Inspectors should develop an awareness of mental health and cultural issues which will assist them in their role.

The Ministry of Health considers the key to the District Inspector role is building and maintaining positive and appropriate working relationships with patients, staff and families/whānau of varying backgrounds and cultures. These relationships, together with those with fellow District Inspectors, the Director and Deputy Director of Mental Health, review tribunal and local police and courts, form the basis of all of the work carried out by District Inspectors. It is the attitude of District Inspectors, as well as their knowledge and skills, which helps ensure that the use of the legislation strikes the right balance between individual and community rights to freedom and to care appropriate to the needs of people suffering from mental disorder.

These guidelines are not a comprehensive interpretation of the Act as it applies to District Inspectors. If District Inspectors have concerns about the propriety of their actions they should seek guidance from the senior advisory District Inspector, or formal legal advice from the Ministry of Health via the Director of Mental Health.

Guide for District Inspectors interviewing children and young people

A key role for a District Inspector working with children, young people and their families is to be an effective and appropriate communicator with a full understanding of their rights and obligations under the Act.

Fortunately, the majority of children and young people requiring treatment for mental health (including substance abuse) disorders do not require compulsory treatment. As a result, District Inspectors may have limited opportunities to communicate with young people who are subject to the Act. The Guide for District Inspectors interviewing children and young people assists District Inspectors to work effectively with young people under compulsory treatment orders.

Disability Support Services Strategic Plan 2010 to 2014

published: March 2012

The Ministry of Health's Disability Support Services group (DSS) has developed a four-year Strategic Plan for the period July 2010 to June 2014. This plan sets out the priorities for the strategic direction of the group, along with a framework for establishing annual plans.

Included in the Strategic Plan is DSS's vision of disability support services that help ensure disabled people can live in their home and take part in their community in the same way other New Zealanders do.

This vision evolved from the New Zealand Disability Strategy, which aims for a fully inclusive society, plus conversations with disabled people, their whanau and carers across New Zealand.

Health of Māori Children and Young People with Chronic Conditions and Disabilities

Published online: 19 March 2012

The report on the health of Māori children and young people with chronic conditions is divided into two main parts:

Part 1: 'Children and Young People with Chronic Conditions and Disabilities' aims to:

1. Review the secondary health service utilisation patterns of Māori children and young people with chronic conditions and disabilities, using hospital admission data.
2. Review the distribution of, and risk factors for, overweight and obesity in Māori children using available national survey data.
3. Explore the prevalence of congenital anomalies evident at birth in Māori babies, and consider in more detail, those anomalies which are likely to lead to long term disability.

Part 2: 'The New Zealand Children's Social Health Monitor' then considers how Māori children are faring during the current economic downturn.

National IT Health Board

Progress on new Health Provider Index

Every health practitioner working in a regulated profession in New Zealand must be registered with the relevant Responsible Authority (RA), such as the Medical Council or Dental Council and is likely to be listed on the Health Practitioner Index.

The new Health Provider Index system, developed by the Health Identity Programme, will enhance the existing Health Practitioner Index. This new system has the capability to extend beyond the current registered practitioners to include other people working in the health sector. This function will be rolled out at a later date.

Work is continuing on developing and configuring the Provider Person data set within the new Health Provider Index. This data set will contain practitioner details stored in the current Health Practitioner Index system. It is important to note that the Common Person Number (CPN) that is assigned to practitioners will not change.

Graeme Osborne has been appointed as the Director, Information Group in the Ministry of Health's National Health Board Business Unit.

National Health Index (NHI) and Health Practitioner Index (HPI)

In the next 12 months the Ministry of Health will deliver the new National Health Index (NHI) and Health Practitioner Index (HPI) platform to further support the safe sharing of information across the sector. Almost all New Zealanders have an NHI number, a unique patient identifier. It ensures health professionals know who they are treating and should mean patients don't have to keep repeating information every time they present for care. However the system dates back 20 years, and the new platform will address issues with accuracy and accessibility. National Change Programme gets underway

NCAMP

A National Change Programme is being developed to improve how ICT changes are planned and coordinated across the sector - starting with primary care.

It is based on the success of the secondary National Change and Maintenance Programme (NCAMP). The process will be further developed for secondary and national systems over the next 12- 18 months.

Agencies signing up for the programme include the Ministry of Health, ACC, Pharmac, General Practice New Zealand, the New Zealand Health IT Cluster and all DHB's. Planned changes will be run past a representative governance

body, a clinical body and then vendors to ensure proper resourcing and understanding.

National Information Clinical Leadership Group

Got underway for 2012 with our first meeting on 16 February. This joint meeting with the National Health IT Board's Consumer Panel gave us the opportunity to share perspectives and maximise alignment of clinicians and consumers relating to the National Health IT plan



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New look for Ministry

The Ministry of Health is revising its look and feel for the first time in eight years to reflect a fresh, professional and more co-ordinated image.

National Health IT Board (NHITB), The National Health Board, and Health Workforce New Zealand's logos have been standardised. To ensure cost-effectiveness, the design changes are being phased in from late January.

The NHITB's position as a sub-committee of the National Health Board, our work programme and the way we work with the sector remain unchanged.

Mental health Foundation

Standing tall alongside Sam RB

The Mental Health Foundation congratulates Sam RB on having her song Stand Tall made into the official anthem of the New Zealand Olympic team.

Sam is a former Like Minds, Like Mine and Mental Health Foundation media grant recipient and the team at the Mental Health Foundation are extremely proud of her achievement, chief executive Judi Clements says.

Government's youth mental health funding package much needed says Mental Health Foundation

The announcement today of an additional \$62million funding for a range of youth mental health initiatives is heartening news", says Mental Health Foundation Chief Executive, Judi Clements.

We welcome the Government's focus on supporting the mental health and wellbeing of young people because so often they are on the receiving end of

criticism and derision, almost to the point of being demonised by society, as they have throughout history.

Entry call for multimedia stage show that rethinks mental illness

A one-act play? A short film? Dance pieces, performance poems, visual art or anything in between – the entry call is open for the Like Minds Big reTHiNK Challenge.

Organisers at Mind and Body Consultants and the Mental Health Foundation are looking for any kind of creative “script” that reduces stigma surrounding mental illness, in any of the mediums outlined above. Submissions for the event can be made on the [reTHiNK website](#)

Documentary gives voice to psychiatric hospital survivors

The secret, often shameful, history of New Zealand’s psychiatric hospitals is laid bare in *Mental Notes*, a new feature-length documentary by award-winning filmmaker Jim Marbrook (pictured).

Screening as part of the upcoming World Cinema Showcase, *Mental Notes* features the testimony of five survivors of the “very bad old days of mental health care in New Zealand”, and it “honours their endurance and enables their stories to emerge from the shadows and leave their indelible blemishes on our social history”, according to Bill Gosden, director of the New Zealand International Film Festival.

Jim Marbrook’s interest in the subject was prompted by earlier work he’d done with people who had experienced mental health difficulties, much of which he drew on for his award-winning 2005 documentary *Dark Horse*.

With a grant from the Frozen Funds Trust, Jim undertook a three-year odyssey during which he crisscrossed the country, visiting every ‘Bin’ ever built, ploughing through mountains of archival material, and interviewing survivors of what was an often inhumane system. The interviews, in which former patients recall their experiences with (in Gosden’s words) “dismay, disbelief and a touch of gallows humour”, form the heart of the film.

One of the survivors is Anne Helm, who observes that “for many, the path to healing is about accepting that things have happened”.

Mental Notes enables the voices of people too long ignored to finally be heard.

Watch the [Mental Notes trailer](#)